



Alcohol, Drug and Mental Health Board of Franklin County

Where Better Begins

adamhfranklin.org @ADAMHBoardofFranklinCounty

Crisis Care Goal

Provide a complete crisis care continuum for adult consumers by 2021.



Collaboration

Join together with local hospital systems and first responders to build and open a new mental health facility for the residents of Franklin County.

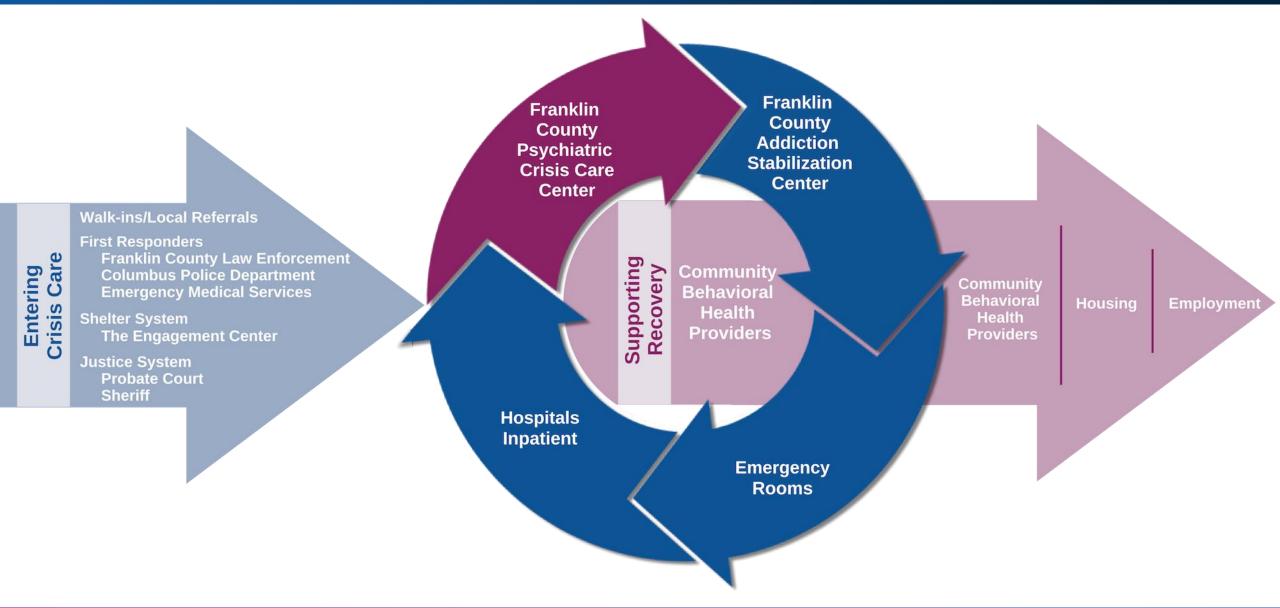
Innovation

Provide a safe, therapeutic setting for people in need of crisis services and link them to the least restrictive treatment options that lead to recovery using innovative models from across the country.

Access

Provide 24/7 access to a secure facility through the first responder system, law enforcement, community care providers and self-referrals.

Community Mental Health and Addictions Crisis Care Process



Summary of Events

February 2016

(PCES) Task Force Releases Recommendations to improve the psychiatric emergency system in Central Ohio

Summer 2018

ADAMH engaged the County Commissioners and County Administrator in support of building a new psychiatric emergency center in central Columbus. Capital funds will be made available as well as ADAMH levy dollars.

Representatives from Netcare and ADAMH visit the Crisis Response Center in Tucson, AZ and the Urgent Psychiatric Center in Phoenix, AZ. The visit included an introduction to Connections Health Solutions which owns and administers the facilities.

May 2018

ADAMH Board identifies a potential site location for a new facility and begins to develop a plan for acquiring the site.

September 2018

October 2018

ADAMH and Netcare enter into an engagement with Connections AZ (CXNS), the consulting arm of Connections Health, to visit Columbus and Netcare to perform an initial assessment and develop recommendations for a new facility.

Current State: Lack of access to crisis care when needed

- 1. Consumers have limited access to mental health urgent care/clinic services at existing center
- 2. Consumers needing police transport were often diverted from the current crisis center
- 3. EMS does not have the ability to transport to the current crisis center at Netcare

Current State: Poor environment for crisis care

- 4. Consumers with dual substance use/mental health disorders need coordinated care
- 5. Consumers needing medical clearance are transported to hospital emergency departments
- 6. Consumers involved with the probate system are not secured at current center

Current State: Limited connections to community based care



 Consumer linkage and referral for follow-up care is inconsistent

Current State: Complicating Factors

- 8. Consumer treatment is paid for in an inconsistent manner across several payer sources
- Consumer medical information has limited electronic data sharing with community behavioral health providers, hospitals and first responders

Governance Structure

Steering Committee

 Drives Key Strategies and Makes Decisions from Recommendations of Strategic Work Groups

Strategic Workgroups

 Develops measurable objectives, system requirements, action steps and deliverables for individual key strategies

Representation:

 ADAMH, Netcare, Central Ohio Hospitals, "Lead" Community Behavioral Health Providers, Sheriff, Columbus Public Safety, Mental Health America Franklin County and NAMI Franklin County



Governance Structure

Meetings Planned to Date:

- Thursday, January 17, NAMI Franklin County
 - NAMI Franklin County, Mental Health America of Franklin County
- Friday, January 18, 2:30 pm at the Columbus Foundation
 - PCES (Psychiatric Crisis and Emergency Services) Workgroup
- Tuesday, January 22, 1 pm at Maryhaven
 - Entities to be Represented: Maryhaven, Columbus Area, Southeast
- Wednesday, January 23, 2 pm at Concord
 - Entities to be Represented: Concord, Columbus Area, North Community, Southeast
- Wednesday, January 30, 3 pm at ADAMH
 - Entities to be Represented: ADAMH, Police, Fire, Public Safety



Next Steps

February 2019

Engage CXNS to help develop new service delivery model and building plan:

- Staffing
- Licensure & Accreditation
- Facility Plan
- Technology
- System Integration
- Medicaid Managed Care Organizations and Health Plan Buy-In

Fall 2019

• Begin construction bidding process.

- o Purchase site
 - property and begin architectural firm selection (by Spring).
- Work with community stakeholders to develop crisis program design and building requirements including physical medical services.

Winter-Summer 2019

• Break ground on new center.

Spring 2020



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614-224-1057 adamhfranklin.org @ADAMHBoardofFranklinCounty