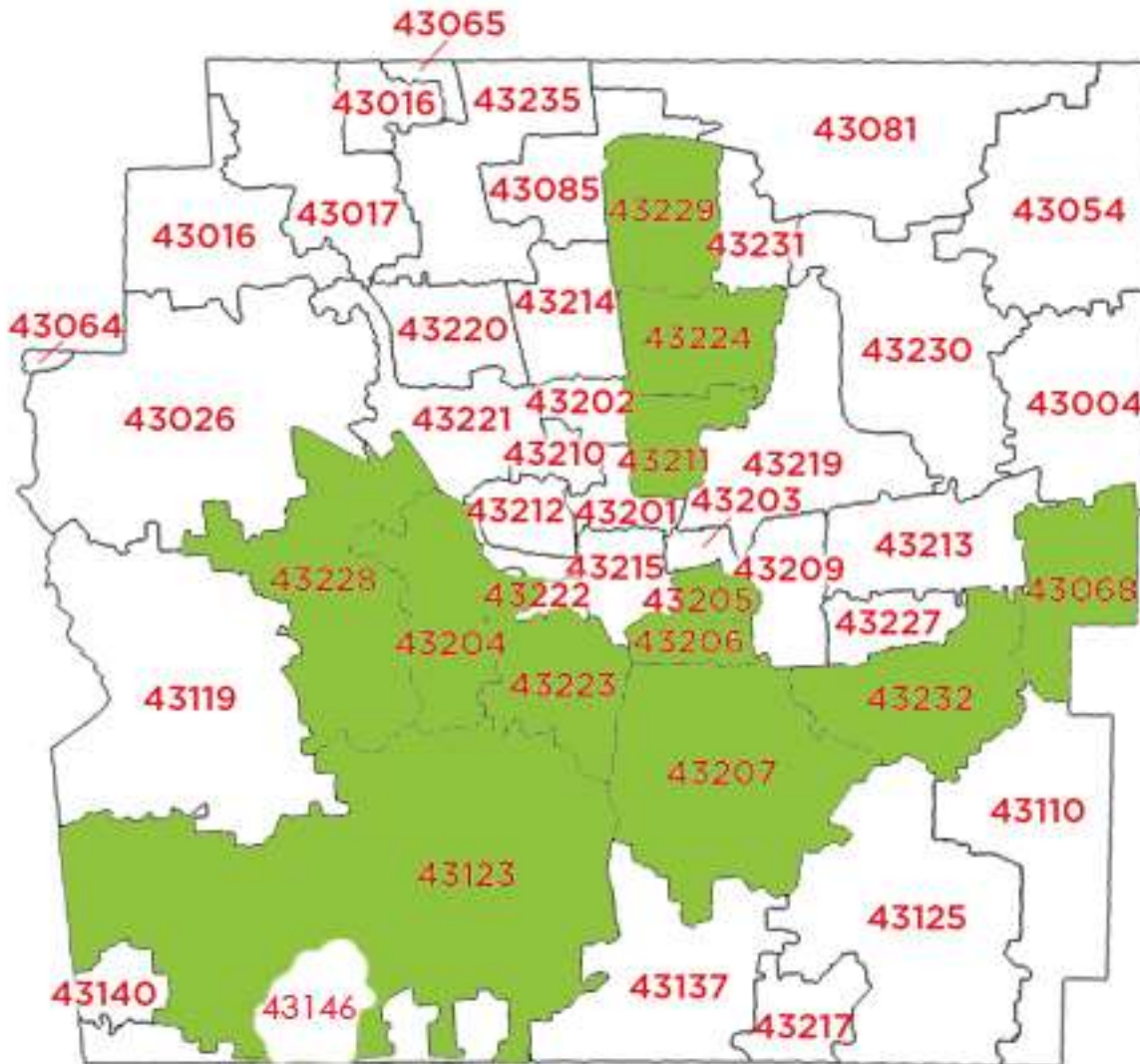


Patient/Patient Family Communication & Outreach Workgroup

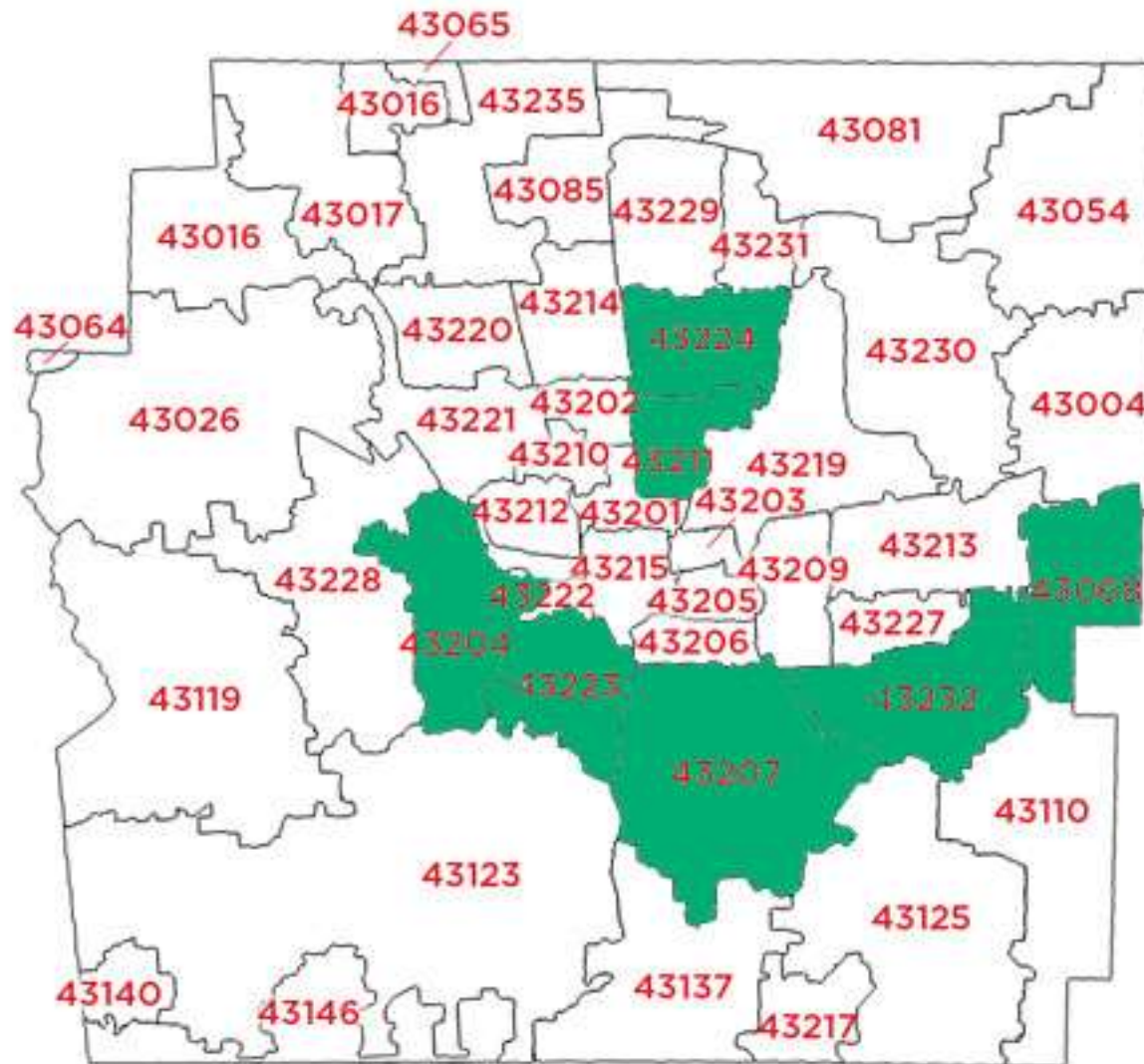
PCES Task Force





FRANKLIN COUNTY, OHIO

The highlighted ZIP codes accounted for 61% of all residents in Franklin County who presented in the ED for a Mental Health issue



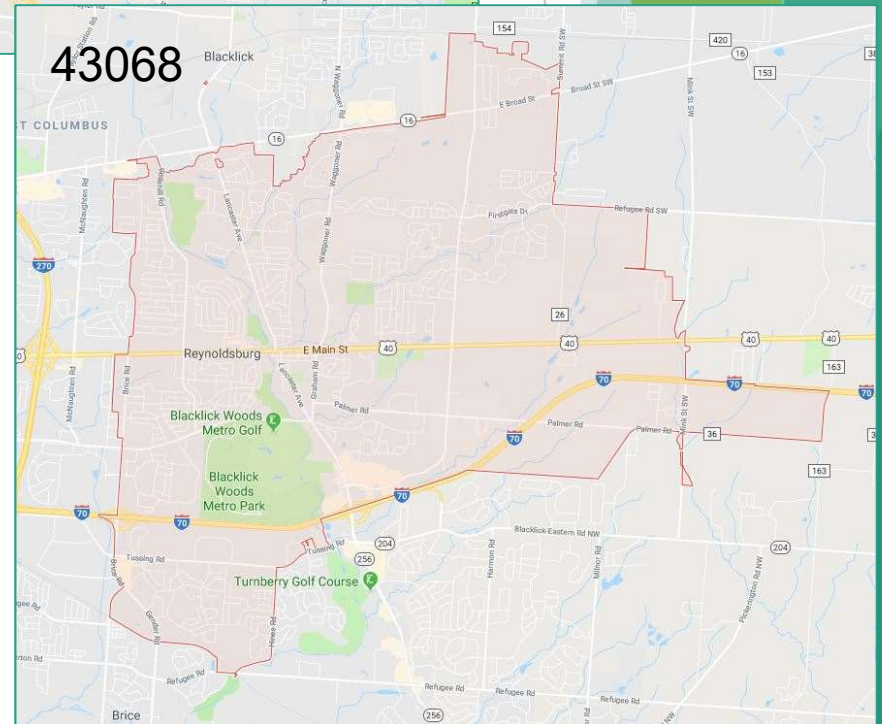
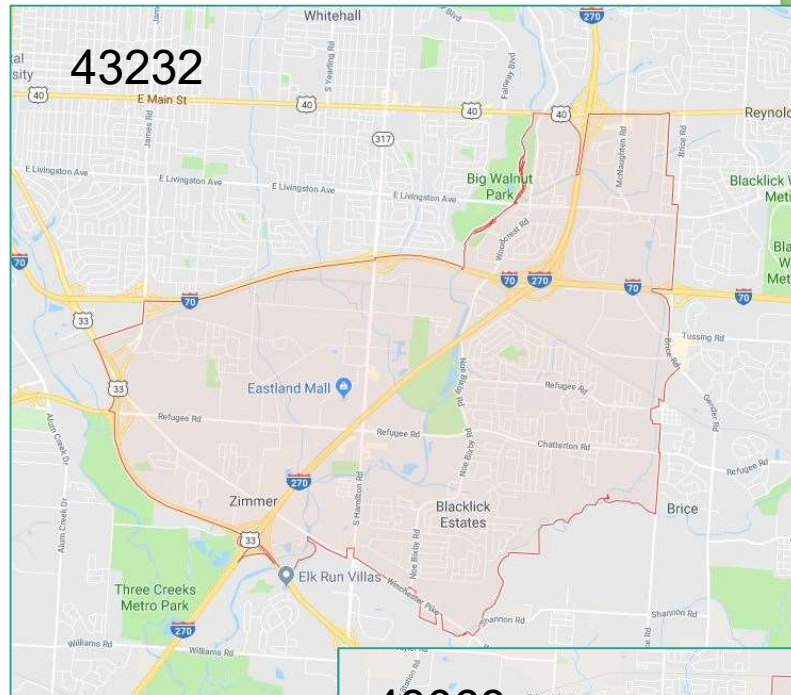
FRANKLIN COUNTY, OHIO

The highlighted ZIP codes represent the top five areas/ZIP codes with high usage of emergency psychiatric services.

Far East

- ▶ “There are no mental health resources in our community. There were some in the past. Now we have just the churches trying to do their best.”
- ▶ “We need a mental health outpost on the east side. Not a trip downtown.”

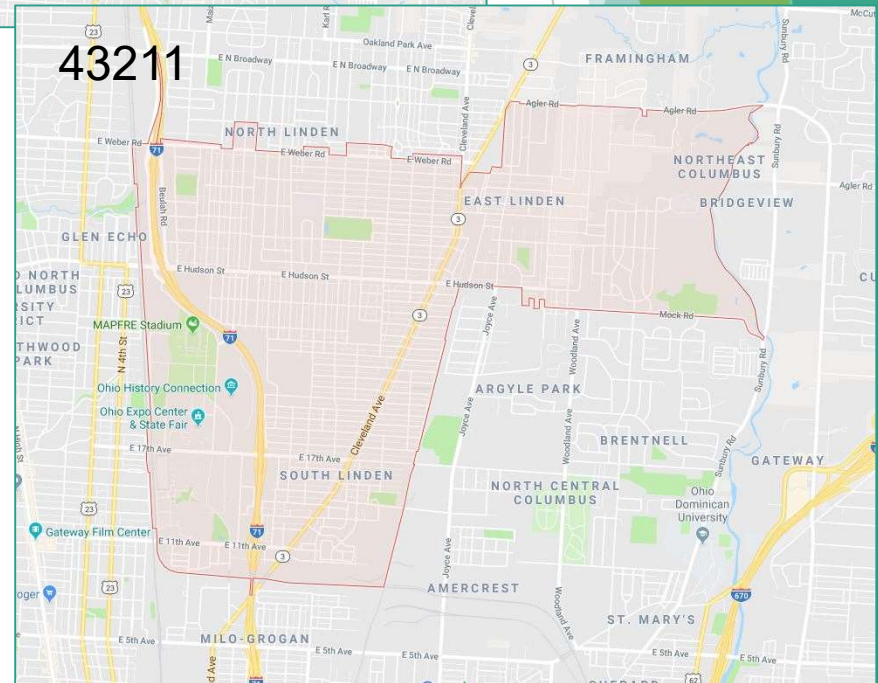
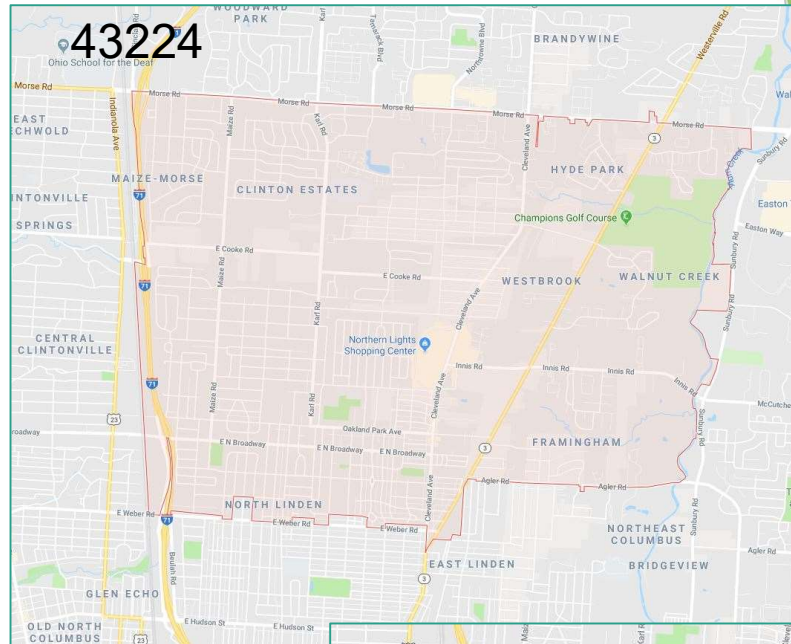
Quotes from the Reynoldsburg Church of Christ



Linden/ North East

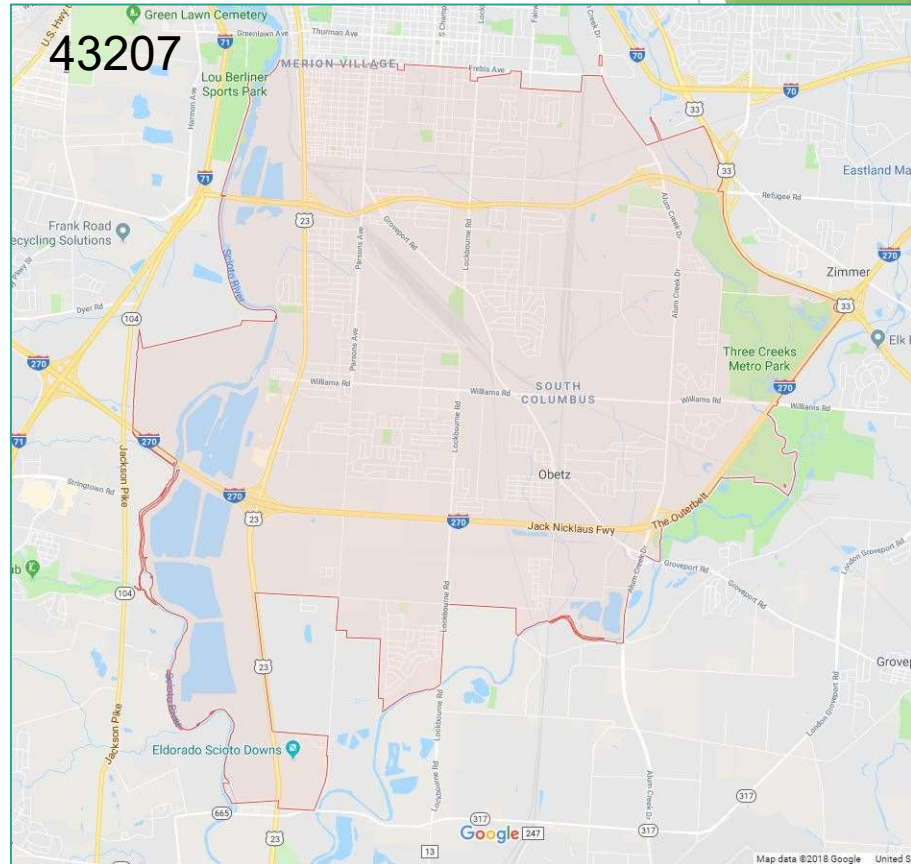
- ▶ “There used to be so many resources in our neighborhood. They’ve moved out.”
- ▶ “We are now the trusted source, and we don’t have the ability as a church to offer the services needed”

Quotes from the New Salem Missionary Baptist Church and Church of Apostolic Faith



Southside

- ▶ **“People end up waiting a long time in the ER and then leaving. There’s nowhere here for them to go. There’s nothing around here.”**
- ▶ **“My lived experience is that the system is broken. It’s frustrating for people in the community to get help and access, especially for addiction services.”**

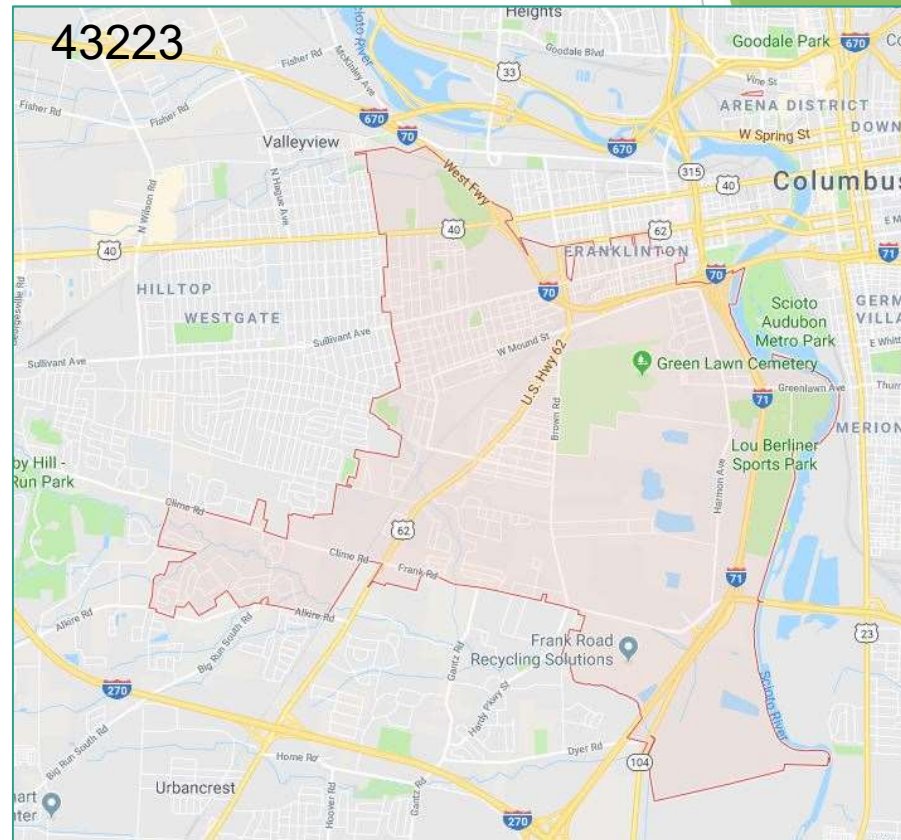


Quotes from the Marion-Franklin Area Civic Association and United Methodist Church for All People/Community Development for All People

Franklinton

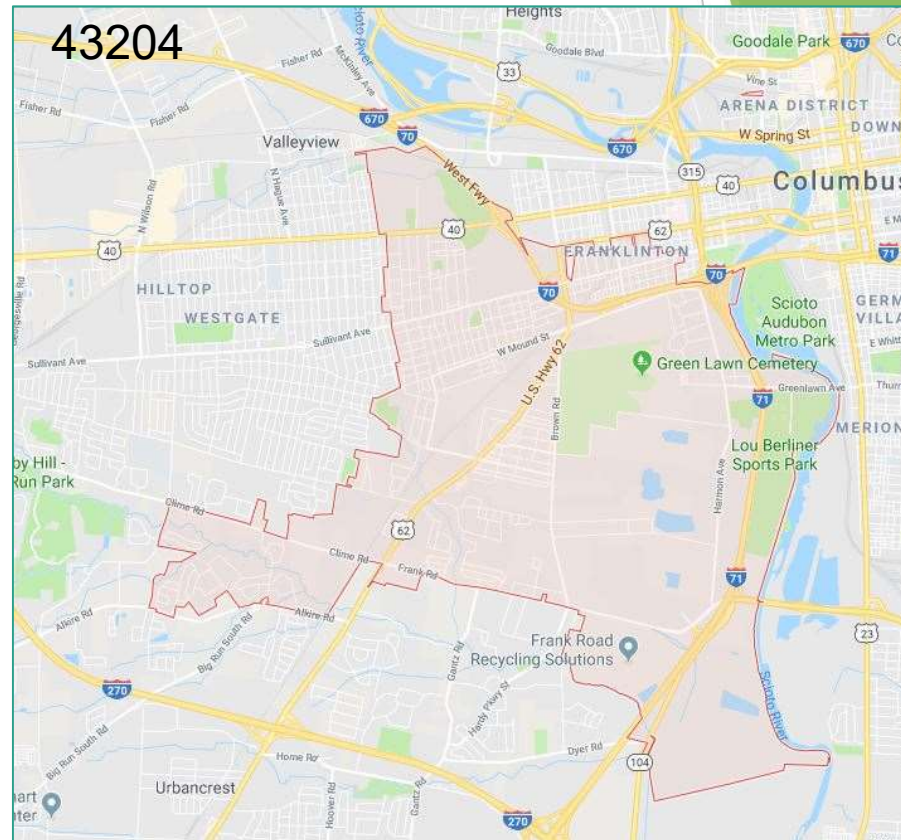
- ▶ **“There is a stigma, especially for black men, that they don’t want to receive behavioral healthcare because it makes them ‘weak and not masculine.’”**
- ▶ **“When there’s a crisis, don’t get involved, just call 911 and run.”**

Quotes from Cambodian community youth members and Friends of the Hilltop



Hilltop

- ▶ **“The Hilltop area is pretty vast and is actually made up of a number of very different communities.”**
- ▶ **“Although we are flanked by Mt. Carmel West on one end and Ohio Health Doctors Hospital on the other, many of our folks experience transportation barriers when it comes to accessing health services.”**



Quotes from St. Mark's United Methodist Church